

# Sonder

## A better way to stay

### I just booked my first stay!

#### Now what?

1. Check your email. Open the email from us titled 'Action required to receive check-in instructions' and click 'Create account'

*Most of our spaces don't have a front desk, we just need your contact information and a credit card on file in case of incidentals.*

2. Click 'Sign up'
3. Enter an email you can use to receive check-in instructions
4. Create a password and enter your name

#### Account Creation Visuals

### I've made my account.

#### What's next?

1. Open the verification email that was sent to your provided email address,
2. Your page will say 'Thanks for booking, just a few more things...', click 'Verify ID'
3. Select which country your ID is from
4. Choose one of the ID options and upload a picture of it

*If you're on a computer without a camera, click "text message" or "email" for a link where you can securely upload your photos.*

5. After you've successfully uploaded your ID, click "Get Started" to take a side-to-side photo of your face

#### Verification Visuals

If you have any trouble, please reach out to our Central Guest Service team.

<https://www.sonder.com/contact-info>